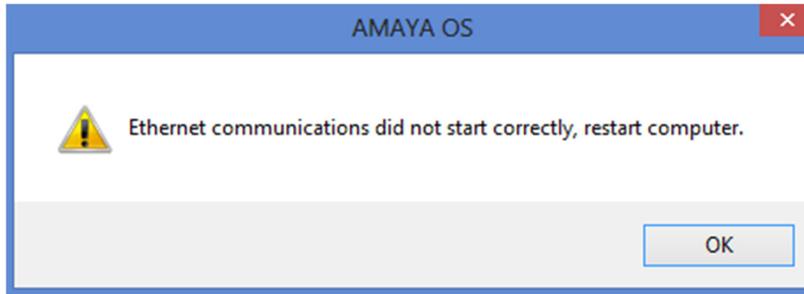


Symptoms: Network adapter not appearing within AMAYA OS. Possibly receiving the message “Ethernet communications did not start correctly, restart computer.”

Applies to: Windows Vista, Windows 7, Windows 8, Windows 10
AMAYA OS v9, AMAYA OS v10 (prior to v10.01.001)

Does Not Apply to: Melco OS v11, Bravo OS v11, AMAYA OS v10.01.001 (Do Not Run in Compatibility Mode)



Important: If you are running AMAYA OS on a 64-bit PC, you must have at least **v9.00.088** of AMAYA OS. If your Amaya OS is **v9.00.074** or earlier, it will only work on a 32-bit computer. V9.00.074 and v9.00.088 can update to a newer version by using *Tools – Check for Updates* within the AMAYA OS software. If your AMAYA OS software is prior to v9.00.074 contact Melco at 800-799-8313 to order an updated installation disc.

Running Amaya OS in Compatibility Mode:

1. Right-click the **Amaya OS** icon. Choose **Properties**.
2. Click the **Compatibility Tab** at the top of the window.
3. Select the option to “**Run this program in compatibility mode for:**”
Choose **Windows XP (Service Pack 3)**
4. Select the option to “**Run this program as administrator**”
5. If there are multiple users on the computer, select “**Change settings for all users**”

