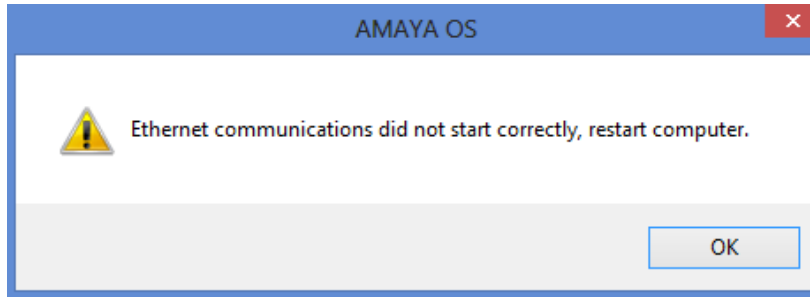


**Symptoms:** Network adapter not appearing within AMAYA OS. Possibly receiving the message “Ethernet communications did not start correctly, restart computer.”

**Applies to:** Windows Vista, Windows 7, Windows 8, Windows 10  
AMAYA OS v9, AMAYA OS v10 (prior to v10.01.001)

**Does Not Apply to:** Melco OS v11, Bravo OS v11 (do not run this software in Compatibility Mode)



**Important:** If you are running AMAYA OS on a 64-bit PC, you must have at least **v9.00.088** of AMAYA OS. If your Amaya OS is **v9.00.074** or earlier, it will only work on a 32-bit computer. v9.00.074 and v9.00.088 can update to a newer version by using *Tools – Check for Updates* within the AMAYA OS software. If your AMAYA OS software is prior to v9.00.074 contact Melco to order an updated installation disc.

Running Amaya OS in Compatibility Mode:

1. Right-click the **Amaya OS** icon. Choose **Properties**.
2. Click the **Compatibility Tab** at the top of the window.
3. Select the option to “**Run this program in compatibility mode for:**”  
Choose **Windows XP (Service Pack 3)**
4. Select the option to “**Run this program as administrator**”
5. If there are multiple users on the computer, select “**Change settings for all users**”

